PARTNERS IN CARE
Oahu Continuum of Care

Partners in Care is a coalition of Oahu's homeless service providers, government representatives and community stakeholders working together in partnership to end homelessness.

PIC Data Committee Meeting Minutes
Tuesday, March 12, 2024 10:00AM
Location: MS Teams

Attendees: Anne Chamnes (Queens), Elizabeth Anderson (KPHC), Elizabeth Kataoka (CCH), Lindsey Kaumeheiwa (VA), Nancy Ruan (IHS), Robert Daley (RYSE), Tanya Tehotu (KWO), Tiffany Mukai (Queen's Care), Troy Moren (WH), Vanessa Gilo (Ohana HP), Zoe Lewis (CCH),

PIC Staff: Bernardo Gonzalez, David Wilkie, Joshua Fuentes, Joshua Roach, Mallory Wright, Pixel Richardi, Sara Ironhill

Topic	Discussion
Opening Business	• Call to order 10:03 am, Pixel Richardi taking minutes. • Review of February minutes. Elizabeth Anderson moved to approve. Zoe Lewis seconded the motion.
HMIS Admin Updates	• Clarity Transition – Transferring docs still in progress • PITC and HIC reporting window opens next Monday. HMIS team is cleaning data. Will share with providers at that point. Will share with public on May 15th • Fuentes goes over the System Performance Measures, attached to this document.
CES Updates	• The next CE meeting to discuss an updated Assessment Tool in on 3/28 10:00am • If anyone has questions or further input, contact pichousing@coordinatedentrysystem.org
Meeting Adjourn	• Meeting adjourned 10:26 am • Next meeting 10am April 9th, 2024

PARTNERS IN CARE, *OAHU'S CONTINUUM OF CARE*
200 North Vineyard Boulevard • Suite 210 • Honolulu, Hawaii 96817 • www.PartnersinCareOahu.org

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FY2022 - Performance Measurement Module (Sys PM)

Summary Report for HI-501 - Honolulu City and County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	4184	3444	132	141	9	67	73	6
1.2 Persons in ES, SH, and TH	4922	4138	185	184	-1	94	95	1

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

FY2022 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	5197	3986	780	807	27	377	320	-57
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	5851	4634	787	789	2	423	365	-58

FY2022 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	198	13	7%	8	4%	15	8%	36	18%
Exit was from ES	921	73	8%	57	6%	73	8%	203	22%
Exit was from TH	335	25	7%	27	8%	44	13%	96	29%
Exit was from SH	27	2	7%	0	0%	3	11%	5	19%
Exit was from PH	1352	28	2%	38	3%	70	5%	136	10%
TOTAL Returns to Homelessness	2833	141	5%	130	5%	205	7%	476	17%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons		3945	
Emergency Shelter Total	1186	963	-223
Safe Haven Total	28	35	7
Transitional Housing Total	640	598	-42
Total Sheltered Count	1854	1596	-258
Unsheltered Count		2349	

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	4922	4150	-772
Emergency Shelter Total	4121	3376	-745
Safe Haven Total	83	98	15
Transitional Housing Total	1114	973	-141

FY2022 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	419	405	-14
Number of adults with increased earned income	5	4	-1
Percentage of adults who increased earned income	1%	1%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	419	405	-14
Number of adults with increased non-employment cash income	83	69	-14
Percentage of adults who increased non-employment cash income	20%	17%	-3%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	419	405	-14
Number of adults with increased total income	86	69	-17
Percentage of adults who increased total income	21%	17%	-4%

FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	554	378	-176
Number of adults who exited with increased earned income	60	67	7
Percentage of adults who increased earned income	11%	18%	7%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	554	378	-176
Number of adults who exited with increased non-employment cash income	109	112	3
Percentage of adults who increased non-employment cash income	20%	30%	10%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	554	378	-176
Number of adults who exited with increased total income	153	158	5
Percentage of adults who increased total income	28%	42%	14%

FY2022 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3690	3185	-505
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1334	1271	-63
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2356	1914	-442

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5009	3894	-1115
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2225	1747	-478
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2784	2147	-637

FY2022 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	149	581	432
Of persons above, those who exited to temporary & some institutional destinations	37	321	284
Of the persons above, those who exited to permanent housing destinations	33	121	88
% Successful exits	47%	76%	29%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2022 - Performance Measurement Module (Sys PM)

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	2630	3888	1258
Of the persons above, those who exited to permanent housing destinations	1435	1619	184
% Successful exits	55%	42%	-13%

Metric 7b.2 – Change in exit to or retention of permanent housing

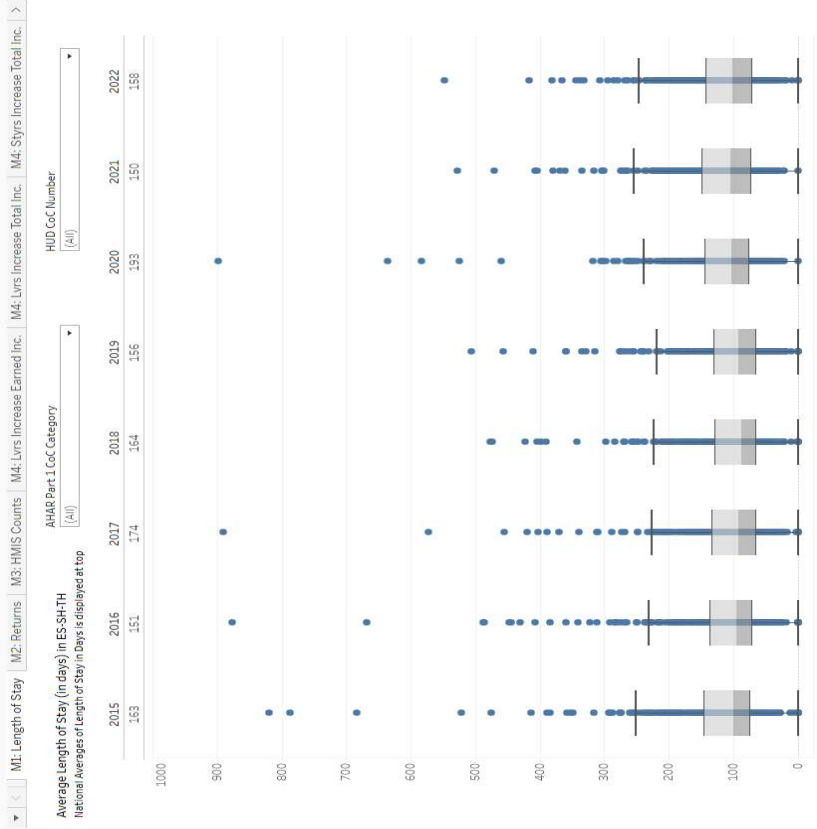|	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	1137	1338	201
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1116	1260	144
% Successful exits/retention	98%	94%	–4%

FY2022 - SysPM Data Quality

HI-501 - Honolulu City and County CoC

|	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non-DV Beds on HIC	1543	1492	1458	825	755	758	1887	1867	2313	895	1049	1313			
2. Number of HMIS Beds	1543	1492	1442	825	755	758	1887	1867	1347	845	1049	1313			
3. HMIS Participation Rate from HIC (%)	100.00	100.00	98.90	100.00	100.00	100.00	100.00	100.00	58.24	94.41	100.00	100.00			
4. Unduplicated Persons Served (HMIS)	5452	3800	4953	1358	1232	1200	1588	1761	1618	2162	2629	1986	3976	3555	3834
5. Total Leavers (HMIS)	4382	3169	3857	708	685	651	248	339	352	1390	1448	1208	2847	2037	2839
6. Destination of Don't Know, Refused, or Missing (HMIS)	383	316	369	32	57	24	5	18	15	33	56	65	140	817	166
7. Destination Error Rate (%)	8.74	9.97	9.57	4.52	8.32	3.69	2.02	5.31	4.26	2.37	3.87	5.38	4.92	40.11	5.85

National Summary of Homeless System Performance 2015-2022

The purpose of the System Performance Measures (SPM) is to encourage Continuums of Care (CoC), in coordination with Emergency Solutions Grants (ESG) Program recipients and other stakeholders, to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to the U.S. Department of Housing and Urban Development (HUD). The results reported from CoCs for federal fiscal reporting years 2015 through 2022 are posted on the HUD Exchange and summarized below.

Measure 1: The length of time individuals and people in families remain homeless. The SPM results use records from shelter, transitional housing and safe haven stays recorded in each CoC's homeless management information system (HMIS).

Measure 2: The extent to which individuals and families who leave homelessness experience additional spells of homelessness. Exits to permanent housing (denominator) and returns to outreach, shelter, transitional housing, safe havens, and select permanent housing projects (numerator) are recorded in HMIS.
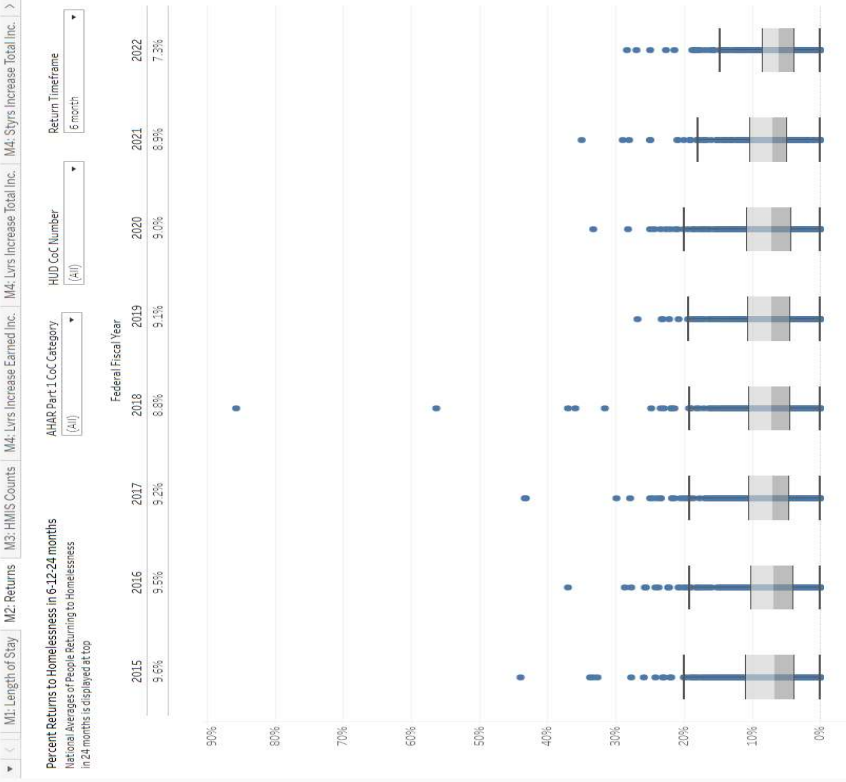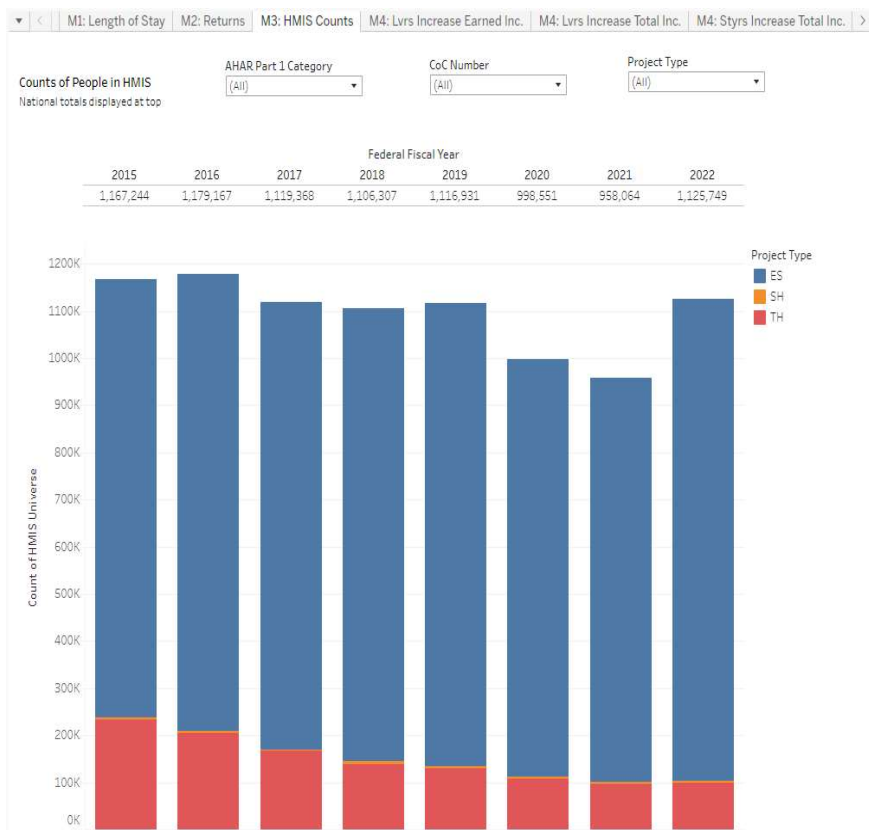
National Averages for Measure 2 are derived from total counts of permanent exits (denominator) and subsequent homeless entries (numerator).

Returns in 0 to 24 months:

2015 - 20.1%
2016 - 20.4%
2017 - 19.6%
2018 - 19.4%
2019 - 19.8%
2020 - 19.7%
2021 - 17.8%
2022 - 16.5%

| M1: Length of Stay | M2: Returns | M3: HMIS Counts | M4: Lvrs Increase Earned Inc. | M4: Lvrs Increase Total Inc. | M4: Styrs Increase Total Inc. |

Percent Returns to Homelessness in 6-12-24 months
National Averages of People Returning to Homelessness in 24 months is displayed at top

AHAR Part 1 CoC Category   HUD CoC Number   Return Timeframe
(All)   (All)   6 month

	2015	2016	2017	2018	2019	2020	2021	2022
	9.6%	9.5%	9.2%	8.8%	9.1%	9.0%	8.9%	7.3%

Federal Fiscal Year

| M1: Length of Stay | M2: Returns | M3: HMIS Counts | M4: Lvrs Increase Earned Inc. | M4: Lvrs Increase Total Inc. | M4: Styrs Increase Total Inc. |

Average Length of Stay (in days) in ES-SH-TH
National Averages of Length of Stay in Days is displayed at top

AHAR Part 1 CoC Category   HUD CoC Number
(All)   (All)

	2015	2016	2017	2018	2019	2020	2021	2022
	163	151	174	164	156	193	150	158

The National Averages for Length of Time Homeless were calculated by multiplying a) the Point In Time count of sheltered *and unsheltered* people within each CoC by b) the CoC's average length of stay from the HMIS-based SPM, and then c) dividing the sum of all CoC's calculated days homeless by the national PIT count to derive a national weighted average length of time homeless for each year.

How to read these box-and-whisker plots: The dots represent a single CoC, the light and dark grey areas show the first and third quartile of each set of data, with the median separating the two shades, and the whiskers extend from each quartile to the minimum below and maximum above. **To explore each measure above, the links for each measure take you to a Public Tableau page.**

Measure 3: Overall change in the number of homeless individuals and families, represented as counts of people in each year staying in emergency shelters (ES), safe havens (SH), and transitional housing (TH) projects according to HMIS.

Counts of People in HMIS
National totals displayed at top

AHAR Part 1 Category (All) ▼   CoC Number (All) ▼   Project Type (All) ▼

	2015	2016	2017	2018	2019	2020	2021	2022
Federal Fiscal Year	1,167,244	1,179,167	1,119,368	1,106,307	1,116,931	998,551	958,064	1,125,749

Project Type
■ ES
■ SH
■ TH

Measure 3 also looks at Point-In-Time (PIT) counts of homeless on the street and in shelters, safe havens, and transitional housing on a single night in January. Annual PIT count results can be found here.

Measure 4: Jobs and income growth for homeless individuals and families, represented as counts of people with increases in earned income and total income from project start to project exit (called System Leavers).
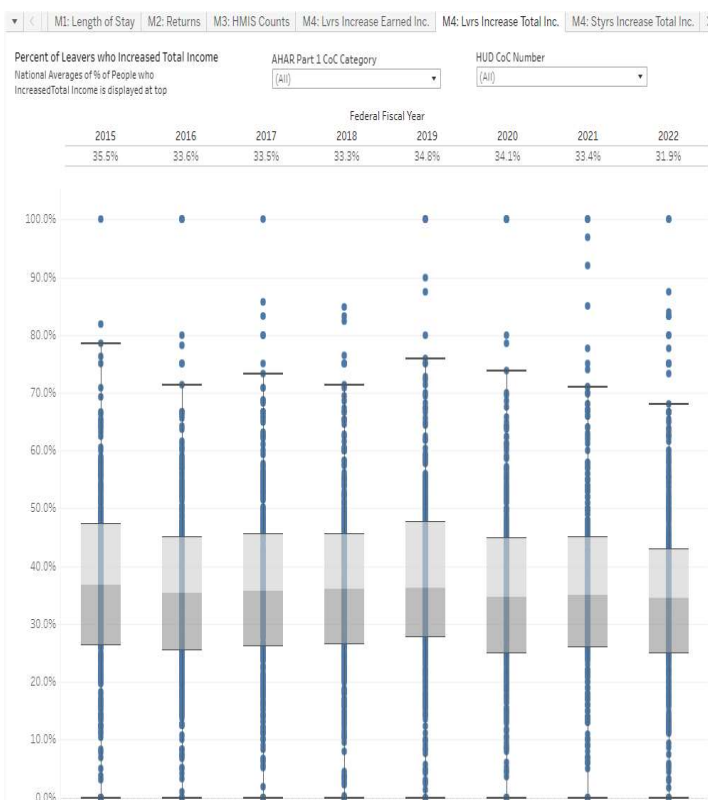
National Averages for Measure 4 are derived from total counts of people at project start, then a calculation of whether their income increased by the end of their project stay. If income increased, they are counted as "Increasing Income." The types of income counted in "Total Income" and "Earned Income" measures can be found in the HMIS Data Manual.

Increase in *Total Income* (System Leavers) (viz link)
2016 - 33.6%
2017 - 33.5%
2018 - 33.3%
2019 - 34.8%
2020 - 34.1%
2021 - 33.4%
2022 - 31.9%

Increase in *Earned Income* (System Leavers) (viz link)
2016 - 18.8%
2017 - 18.4%
2018 - 16.9%
2019 - 16.9%
2020 - 15.5%
2021 - 14.1%
2022 - 14.2%

Percent of Leavers who Increased Total Income
National Averages of % of People who
IncreasedTotal Income is displayed at top

AHAR Part 1 CoC Category (All) ▼   HUD CoC Number (All) ▼

	2015	2016	2017	2018	2019	2020	2021	2022
Federal Fiscal Year	35.5%	33.6%	33.5%	33.3%	34.8%	34.1%	33.4%	31.9%

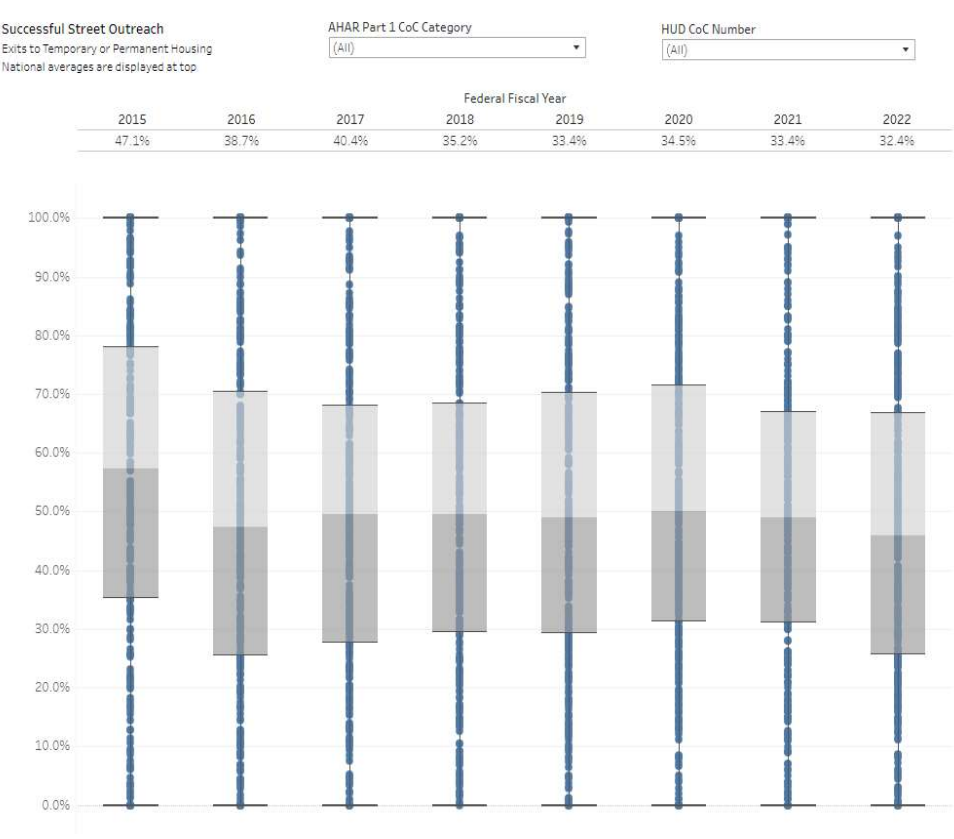**Measure 5:** Success at reducing the number of individuals and families who become homeless, represented as counts of people without a prior entry to the homeless system according to HMIS records.

For more information on this or any other measure in this report or to learn more about HUD's efforts to help communities end homelessness, please visit the HUD Exchange at https://www.hudexchange.info/programs/hmis/hmis-guides/#hmis-data-and-technical-standards.

To visit the Tableau Public© home page to explore more SPM results, please visit https://public.tableau.com/profile/system.performance.measures.hud.public.data#!/

First Time Homeless
National Average of People Experiencing Homelessness
For the First Time Each Year Displayed at top

Federal Fiscal Year							
2015	2016	2017	2018	2019	2020	2021	2022
836,186	852,330	824,588	817,298	787,658	680,968	703,733	883,930

AHAR Part 1 CoC Category (All)   HUD CoC Number (All)

Measure 7a: Successful placement from street outreach, represented as counts of people with positive exits recorded in HMIS.

Successful Street Outreach
Exits to Temporary or Permanent Housing
National averages are displayed at top

AHAR Part 1 CoC Category (All)   HUD CoC Number (All)

Federal Fiscal Year							
2015	2016	2017	2018	2019	2020	2021	2022
47.1%	38.7%	40.4%	35.2%	33.4%	34.5%	33.4%	32.4%

To view the list of "Permanent Housing" and "Temporary Housing" options, please see the HMIS Data Manual.
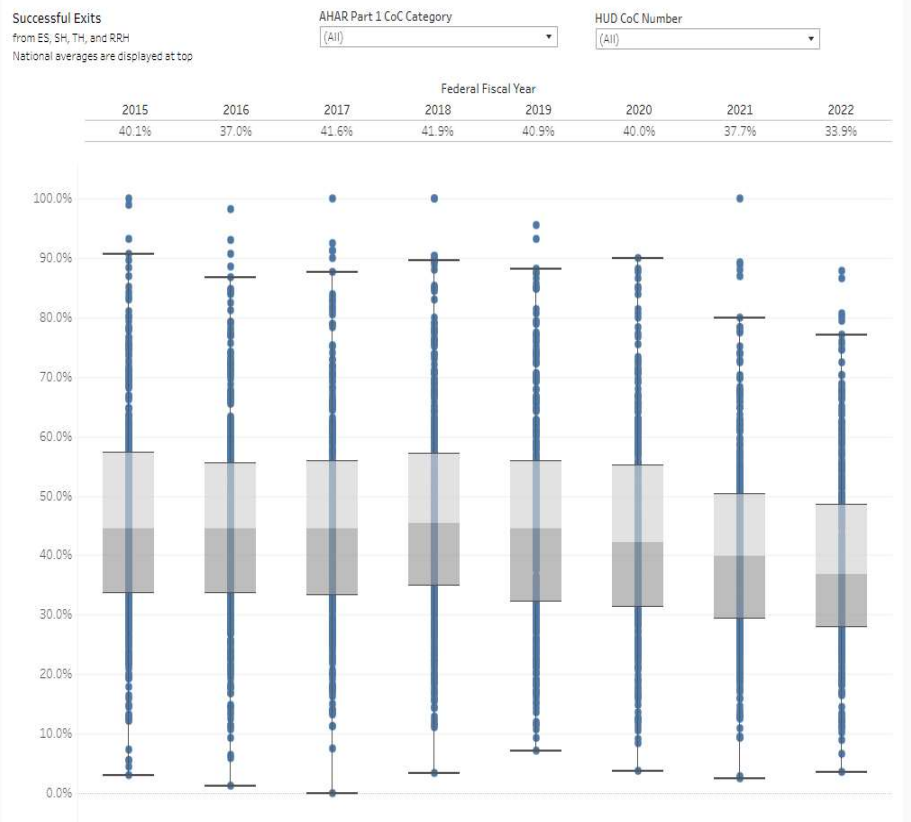
Unlike other housing projects, a "positive exit" from street outreach projects includes exiting to shelters, transitional housing, or safe haven projects because they are viewed as an improvement over living on the street.
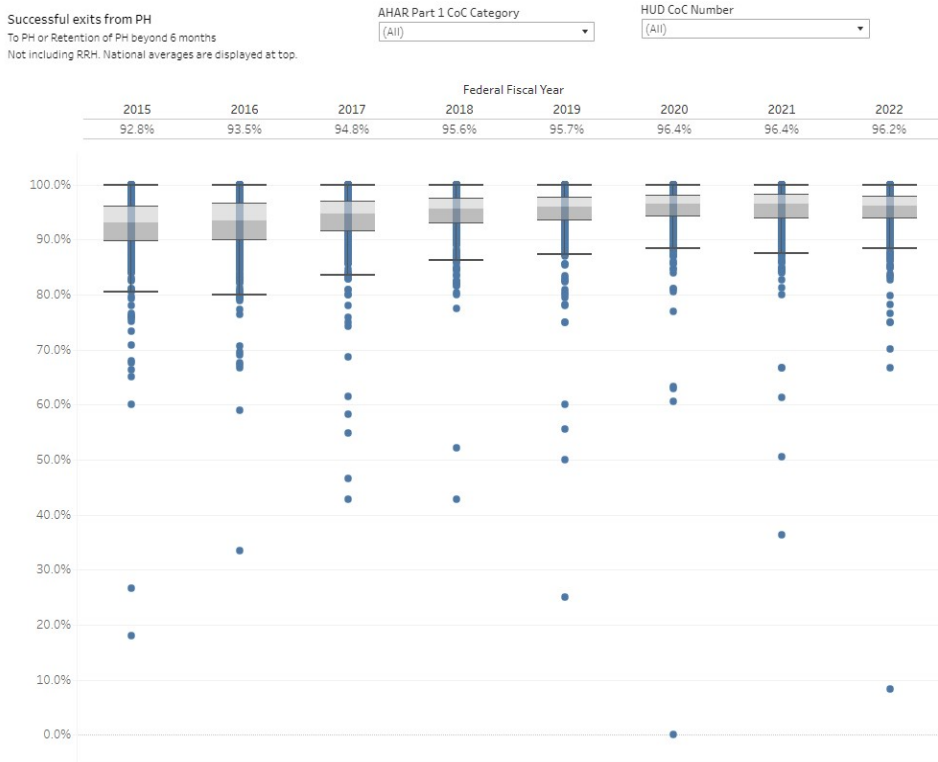
To view the list of "Permanent Housing" options, please see the HMIS Data Manual.

National Averages for Measure 7b1:
2015: 40.1%
2016: 37.1%
2017: 41.6%
2018: 41.9%
2019: 40.9%
2020: 40.0%
2021: 37.7%
2022: 33.9%

Successful Exits
from ES, SH, TH, and RRH
National averages are displayed at top

AHAR Part 1 CoC Category
(All)

HUD CoC Number
(All)

Federal Fiscal Year							
2015	2016	2017	2018	2019	2020	2021	2022
40.1%	37.0%	41.6%	41.9%	40.9%	40.0%	37.7%	33.9%

Measure 7b2: Successful housing placement to a permanent housing destination from Permanent Housing projects not including Rapid Re-Housing (captured in 7b1), and also including people who stay in Permanent Housing projects longer than 6 months.

Successful exits from PH
To PH or Retention of PH beyond 6 months
Not including RRH. National averages are displayed at top.

AHAR Part 1 CoC Category
(All)

HUD CoC Number
(All)

Federal Fiscal Year							
2015	2016	2017	2018	2019	2020	2021	2022
92.8%	93.5%	94.8%	95.6%	95.7%	96.4%	96.4%	96.2%

To view the list of "Permanent Housing" options, please see the HMIS Data Manual.

National Averages for Measure 7b2:
2015: 92.8%
2016: 93.5%
2017: 94.8%
2018: 95.6%
2019: 95.7%
2020: 96.4%
2021: 96.4%
2022: 96.2%