


System Performance Overview


Total number of households and people served in the homeless system and performance overview for 10/01/2019 - 09/30/2020 for FY20 01/14/2021

 **4,632**
HOUSEHOLDS

 **7,010**
PEOPLE

234 
Days Homeless
Average cumulative days homeless
[VIEW DETAILS](#)

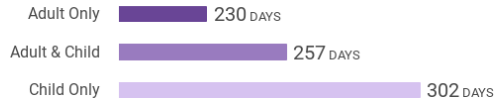
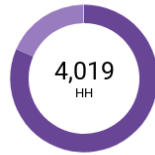
37% 
Exits
Exits to permanent destinations
[VIEW DETAILS](#)

6% 
Returns
Returns after exits to permanent destinations
[VIEW DETAILS](#)

System Performance by Household Type

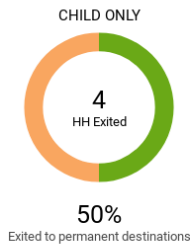
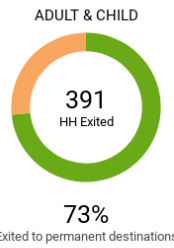
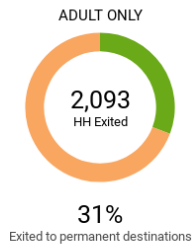
Households with Days Homeless and Days Homeless by Household Type

Households that had at least one day in ES, SH, TH, or RRRH; or at least one day in PSH prior to move-in and the average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects; and days in RRRH or PSH prior to move-in.



Exits by Household Type

Percent of households that exited to permanent destinations.



■ Permanent Destinations ■ Temporary + Unknown Destinations

Returns by Household Type

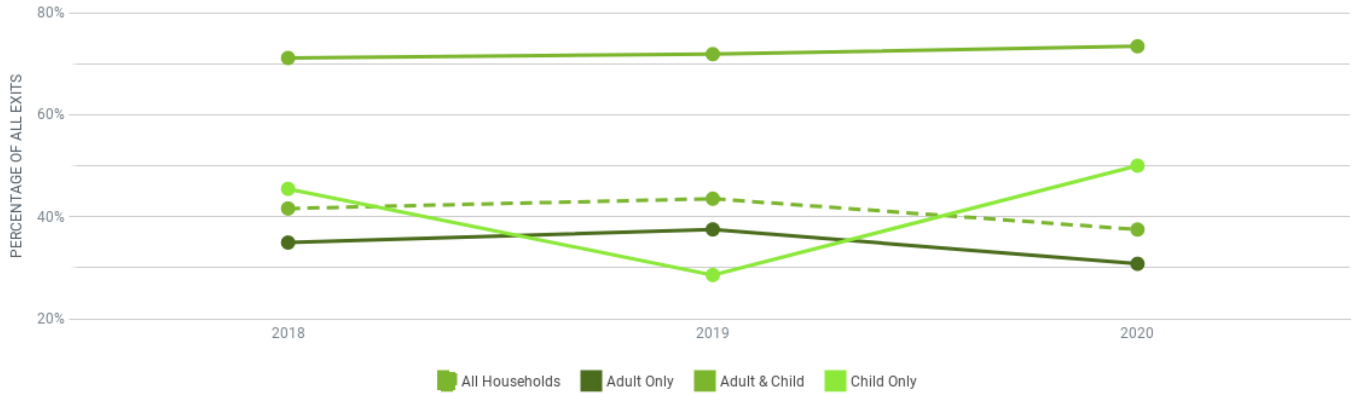
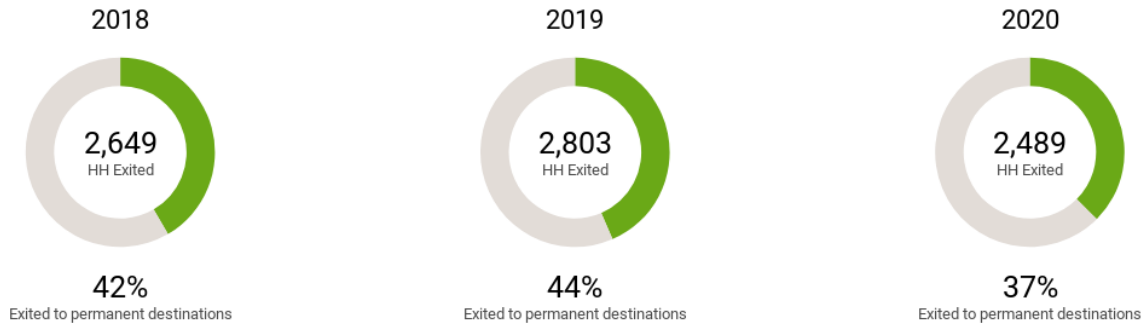
Percent of households that returned to the homeless system within six months of exiting to permanent destinations. The universe for the chart is households that exited within the first six months of the report period.



■ Permanent Destinations ■ Returns

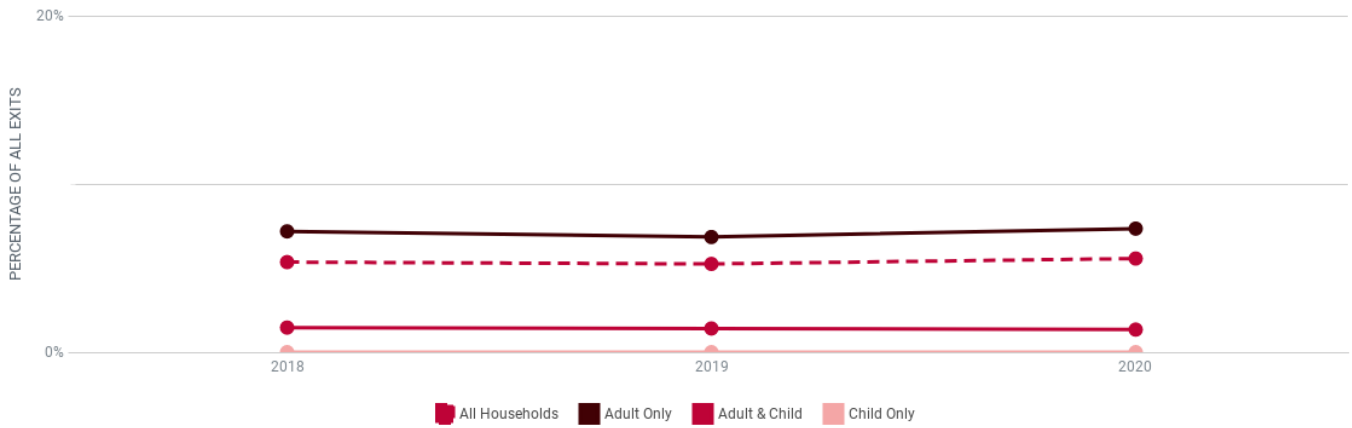
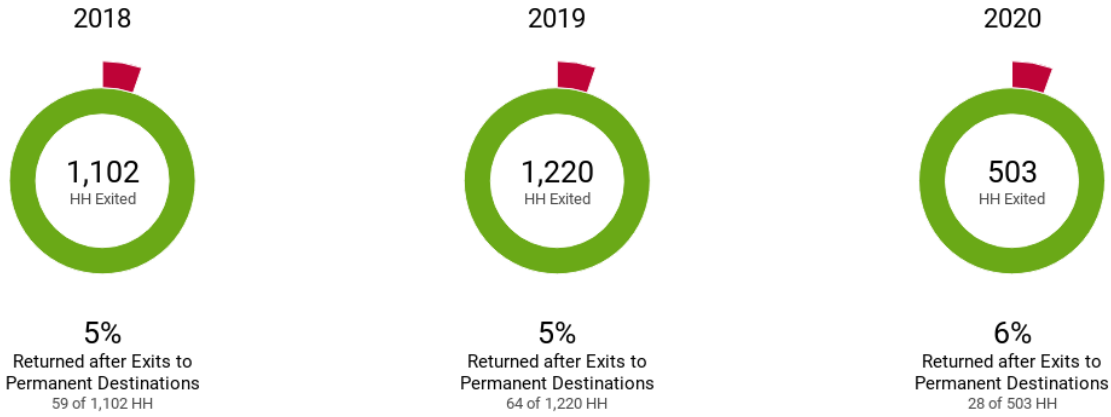
Exits to Permanent Destinations Trend

Number of households that exited from the homeless system and percent that exited to permanent destinations within each of the past three years.



Returns to the Homeless System Trend

Percent of households that returned to the homeless system within six months of exiting to a permanent destination within each of the past three years. For the current report period, the universe for the chart is households that exited within the first six months of the report period.



System Performance Map

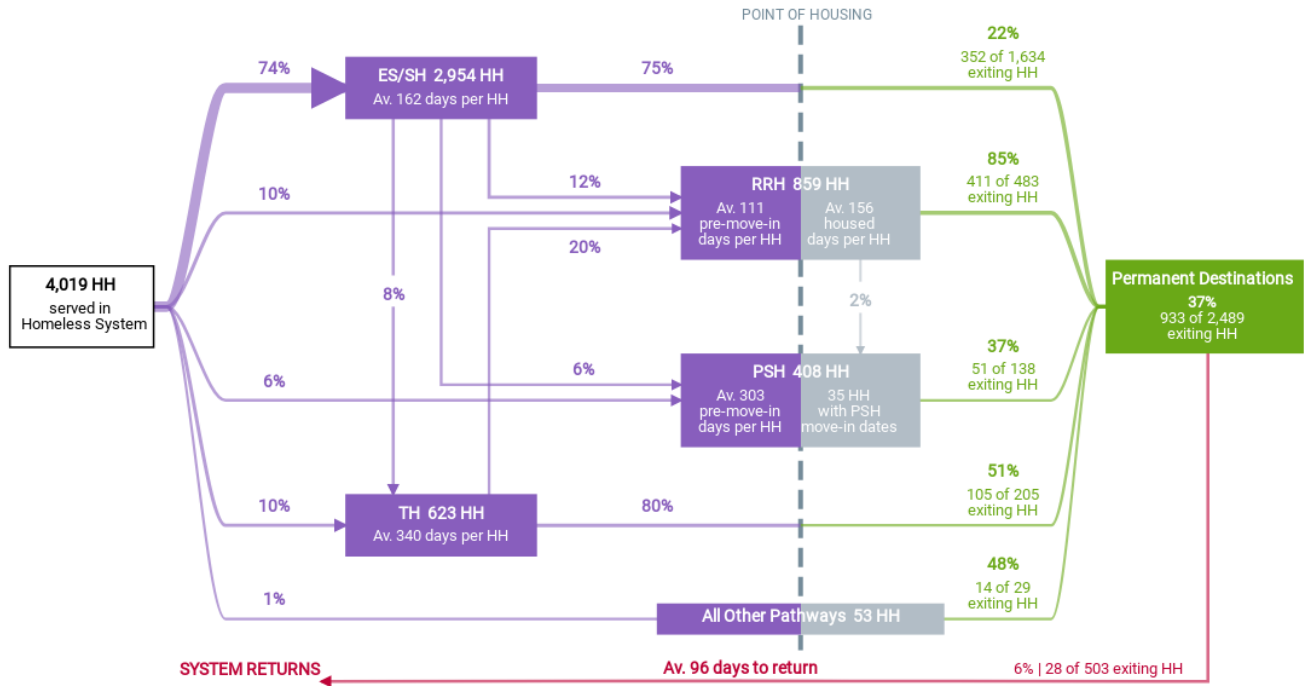
Households use different combinations of project types during the time they are served in the homeless system. These project type combinations are referred to as pathways. Each pathway has different average cumulative days homeless, exits to permanent housing and returns to the homeless system. The system map shows performance for the main project types in the homeless system and can be filtered to show performance for the main pathways.

All Households

All Pathways

- Emergency Shelter/Safe Haven (ES/SH), Transitional Housing (TH)
RRH/PSH Prior to Housing move-in
- Rapid Re-Housing (RRH), Permanent Supportive Housing (PSH)
- Exits to Permanent Destinations
- Returns

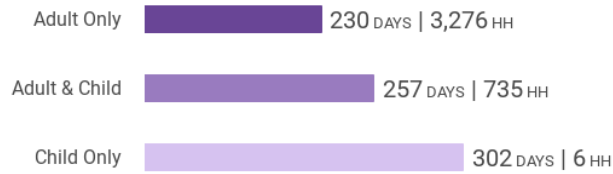
234 Days Homeless



Average Days Homeless

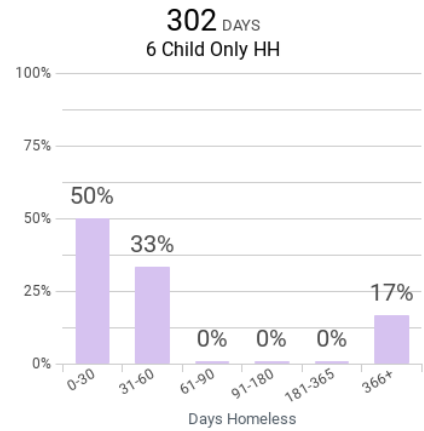
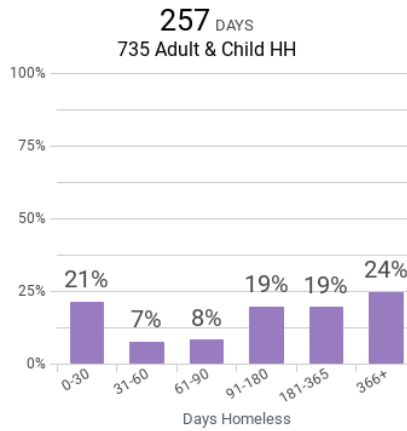
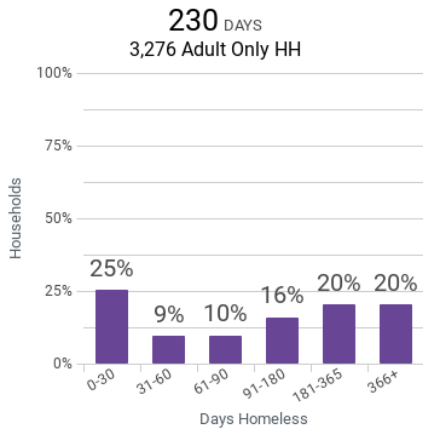
The average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects; and days in RRH or PSH prior to move-in.

234
DAYS Homeless
4,019 HH



Time Distribution of Days Homeless

Average cumulative days homeless and distribution by defined time intervals for each household type.



Days Homeless by Pathway

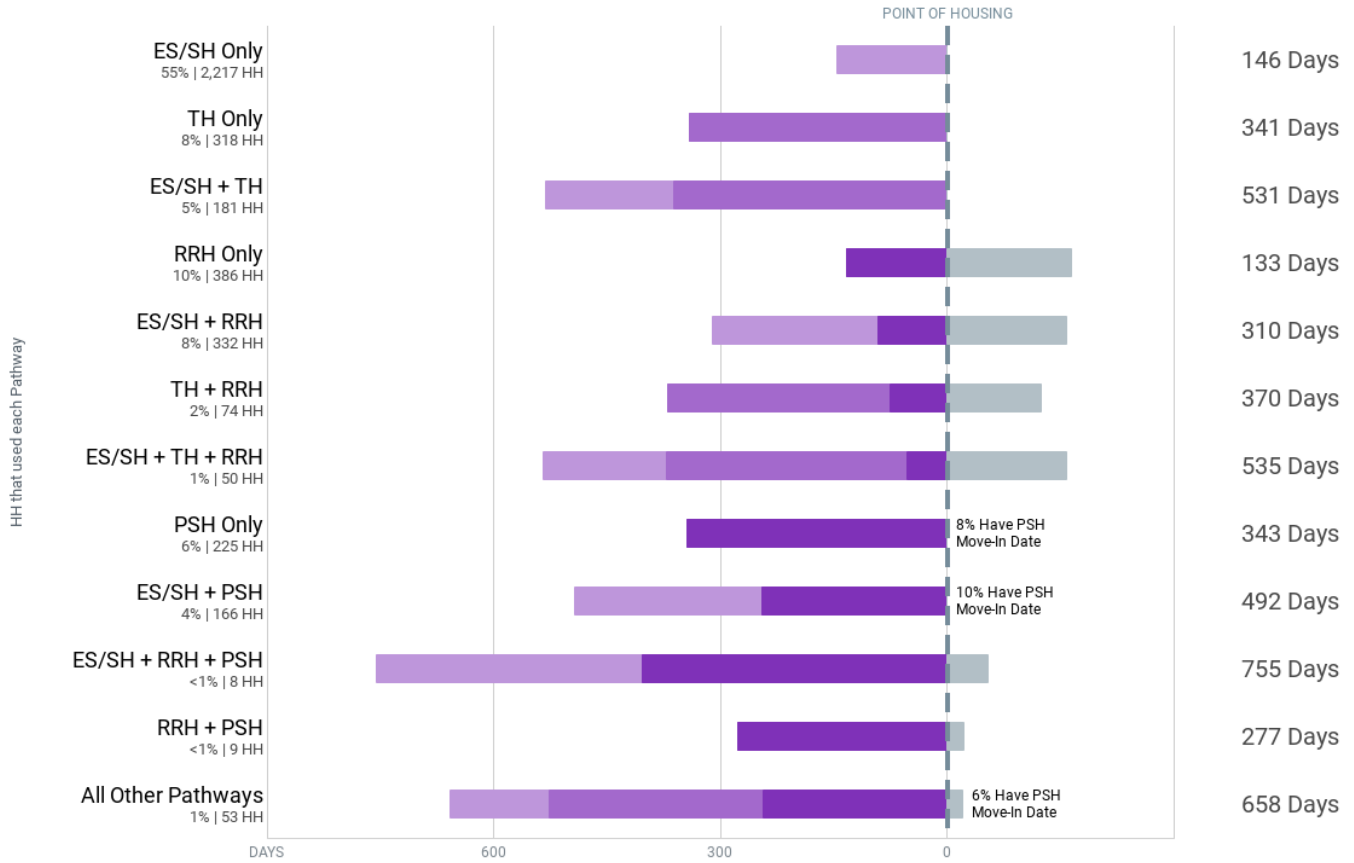
Percent and number of households that used each pathway and average cumulative days that households in each pathway group were homeless.

All Households

All Households in System (4,019)

234 Days Homeless

Average Days Homeless



Days Homeless

- Emergency Shelter/Safe haven (ES/SH)
- Transitional Housing (TH)
- RRH/PSH Prior to Housing Move-In

Days Housed

- Rapid Re-Housing (RRH)

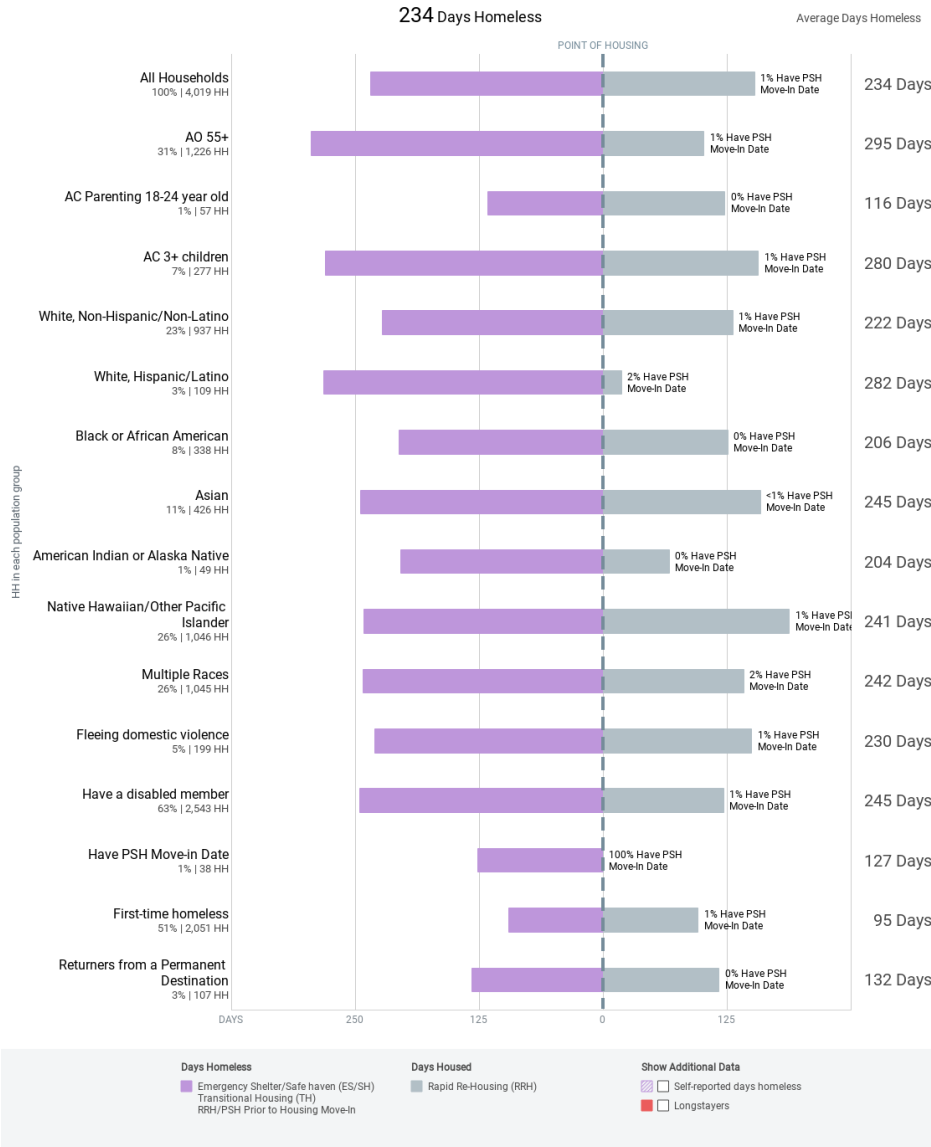
Show Additional Data

- Self-reported days homeless
- Longstayers

Days Homeless by Population Group

Percent and number of households in each population group and average cumulative days homeless for each population group.

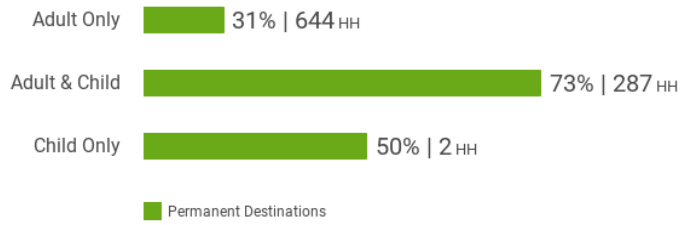
All Households



37%
Exited to
Permanent Destinations
933 of 2,489 HH

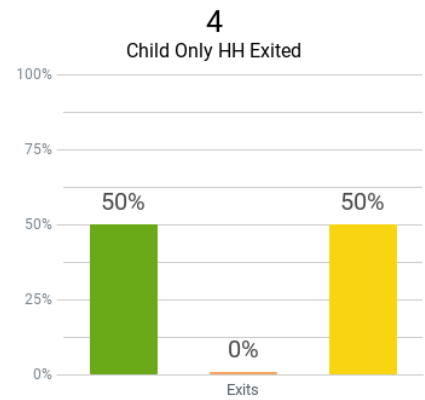
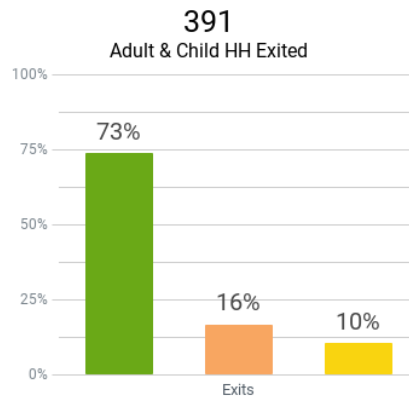
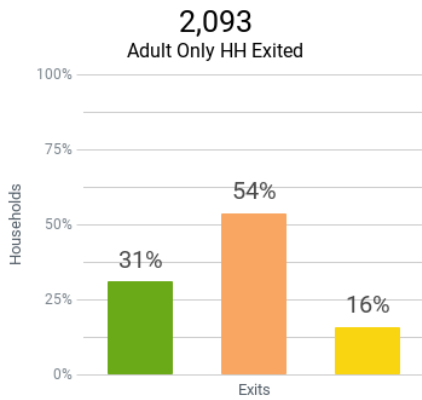
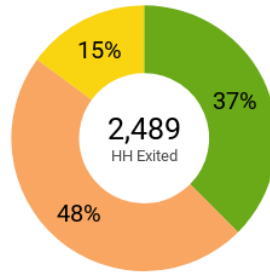
Exits from the Homeless System

Percent of households that exited to permanent destinations.



Exits by Destination Type

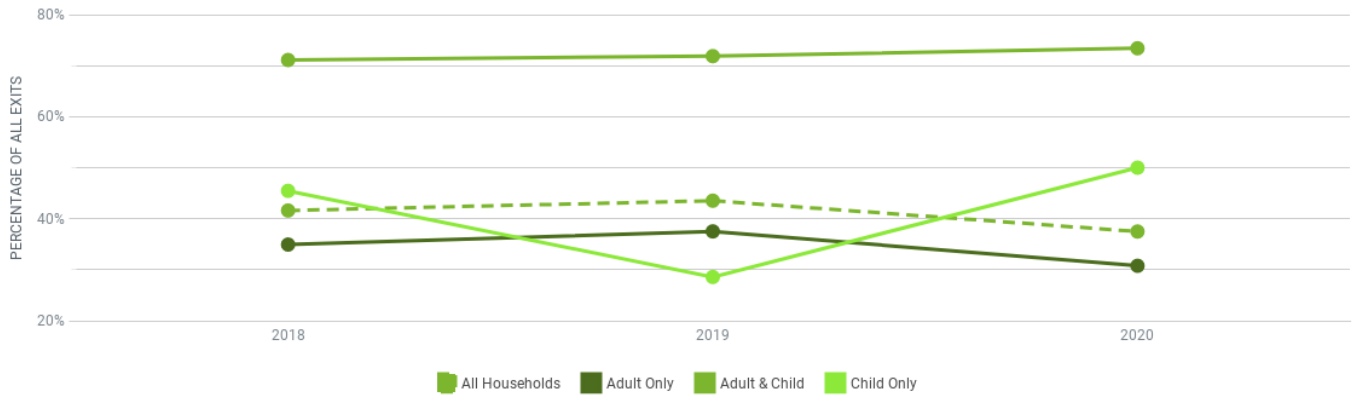
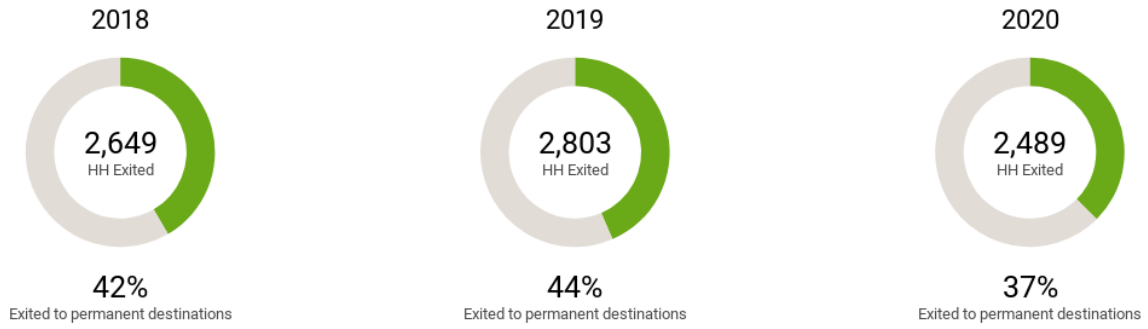
Percent of households that exited to permanent, temporary, and unknown destinations by household type.



■ Permanent Destinations ■ Temporary Destinations ■ Unknown Destinations

Exits to Permanent Destinations Trend

Number of households that exited from the homeless system and percent that exited to permanent destinations within each of the past three years.



Exits by Pathway

Percent and number of households that used each pathway, and percent and number of households in each pathway group that exited to permanent, temporary and unknown destinations.

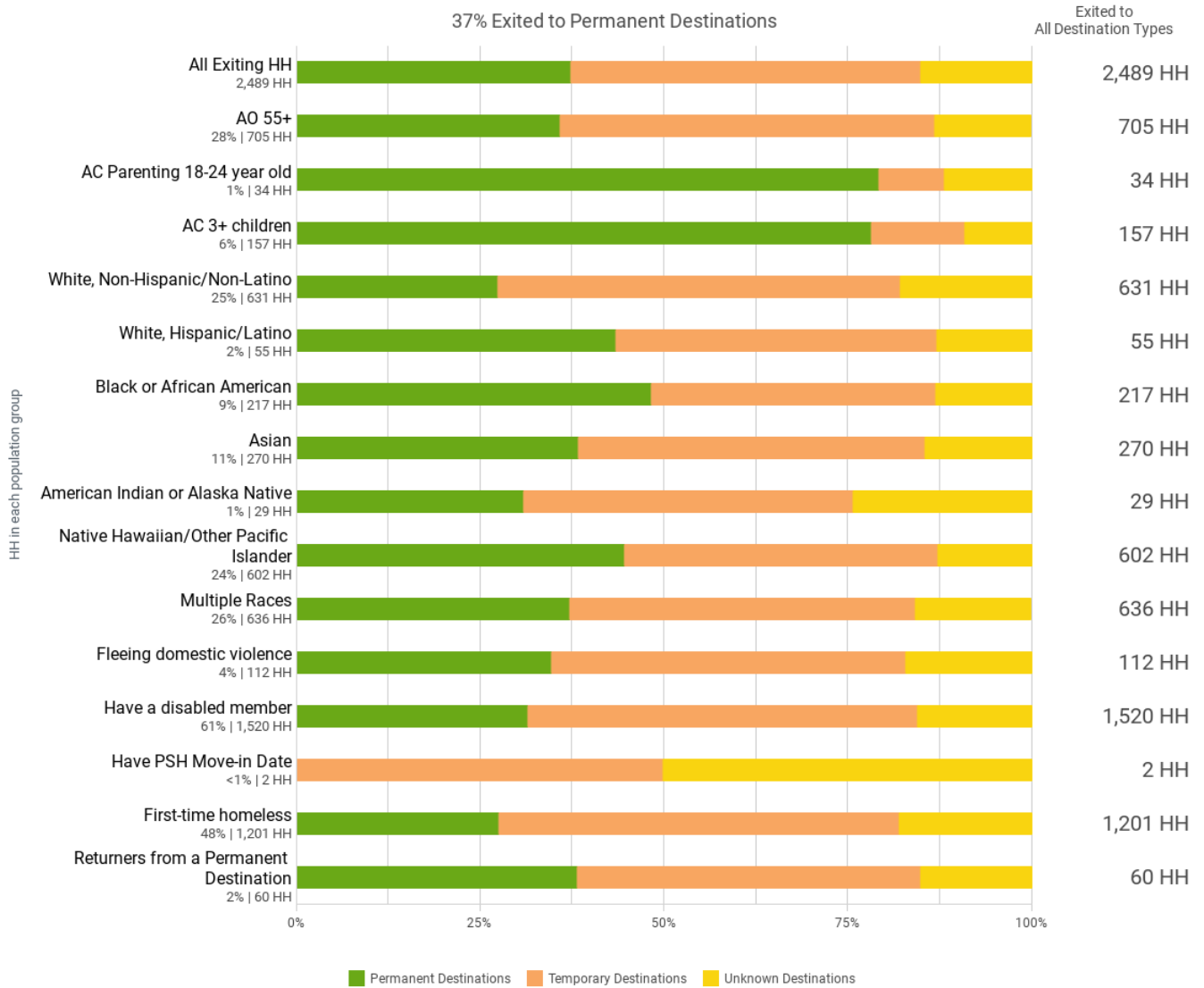


Exits by Population Group

Percent and number of households in each population group, and percent and number of households in each population group that exited to permanent, temporary and unknown destinations.

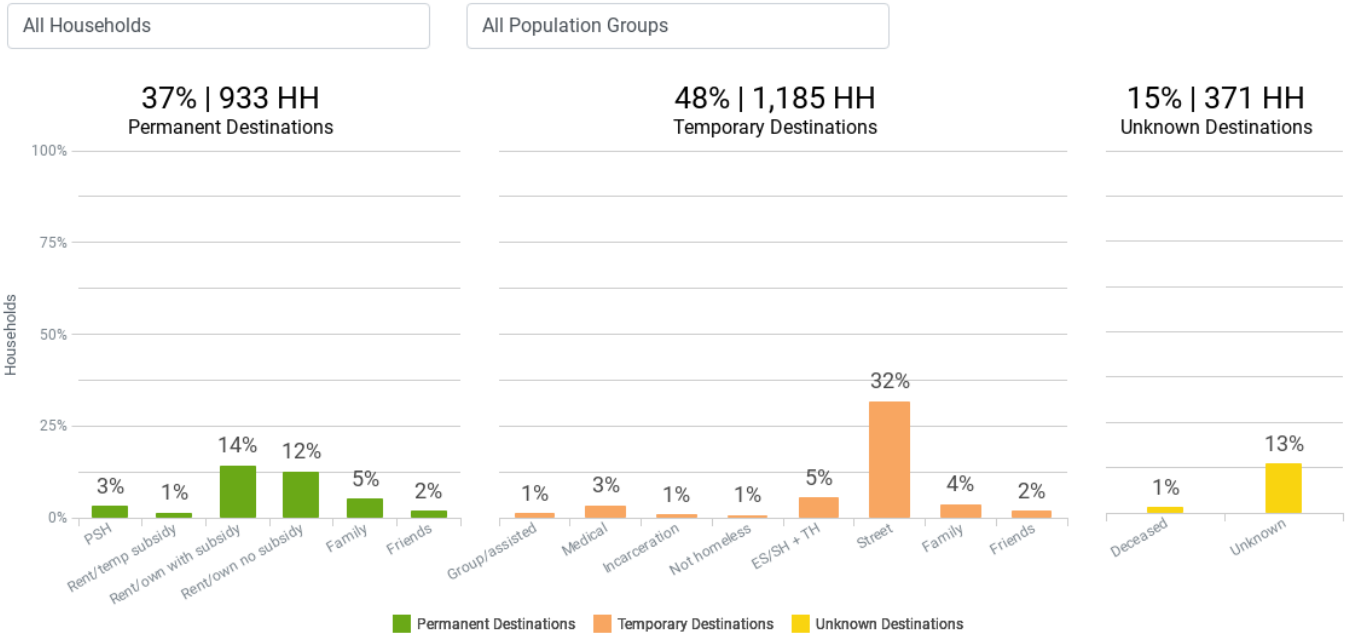
All Households

All Destination Types



Exits by Destination

Percent of households that exited to each destination within the permanent, temporary, and unknown destination types.

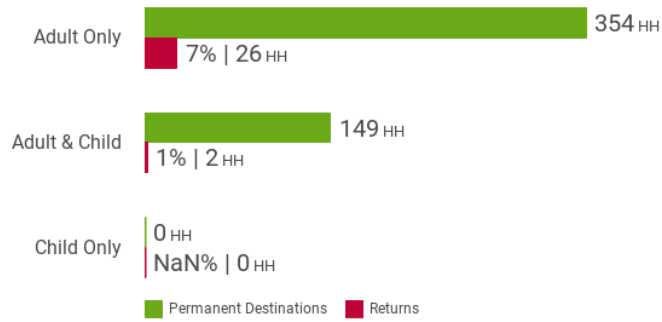


Returns to the Homeless System

Percent of households that returned to the homeless system within six months of exiting to a permanent destination. Results are shown for the exit cohort selected in the dropdown.

HH that Exited in the first 6 mo of the Current Report Period

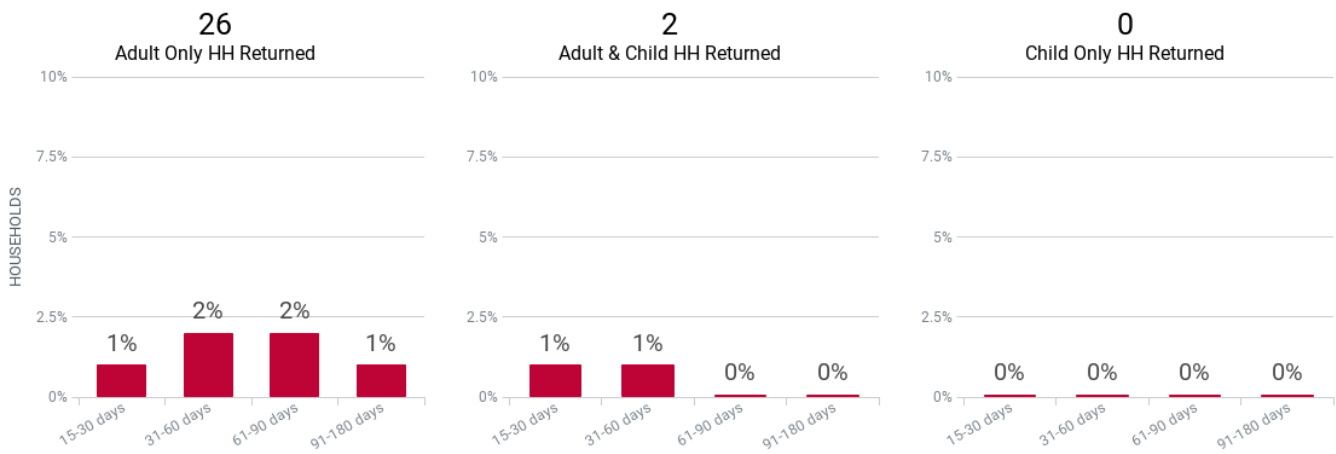
6%
RETURNS
28 of 503 HH



Time Distribution of Returns

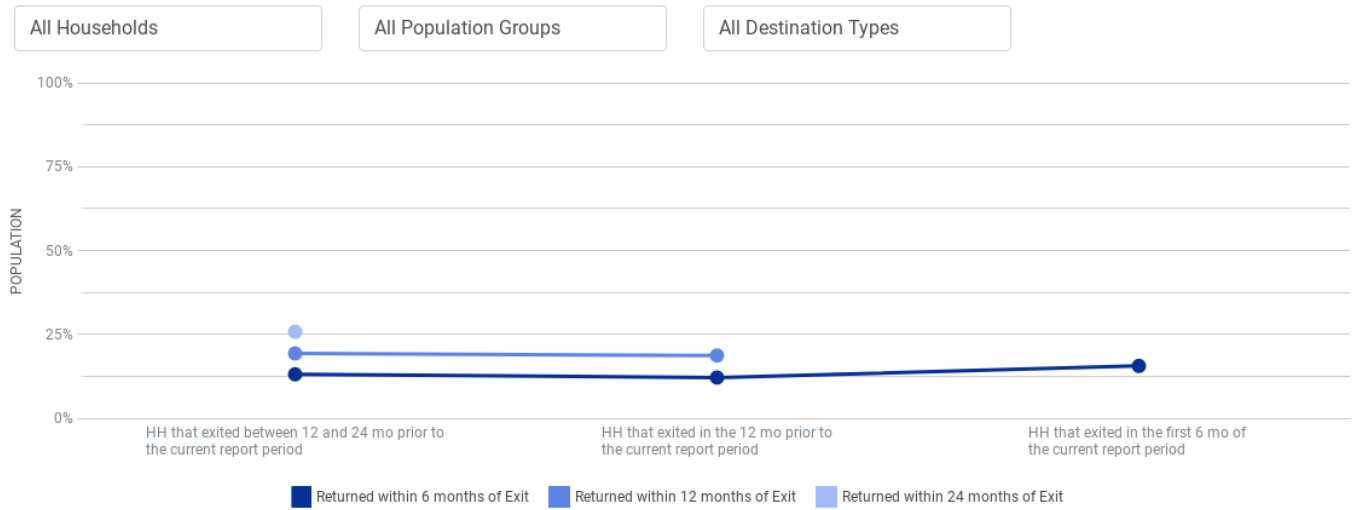
Number of households that returned to the homeless system after exiting to a permanent destination and the percent of households who returned within each of the defined time intervals. Results are shown for the exit cohort selected in the dropdown. Return rates are cumulative for the timeframes available for each cohort; only the oldest cohort has return rates for the full three-year period.

HH that Exited in the first 6 mo of the Current Report Period



Returns to the Homeless System Trend

Percent of households that returned to the homeless system within 6, 12, and 24 months after exiting to a permanent destination. Returns are shown for all three cohorts in the dataset.



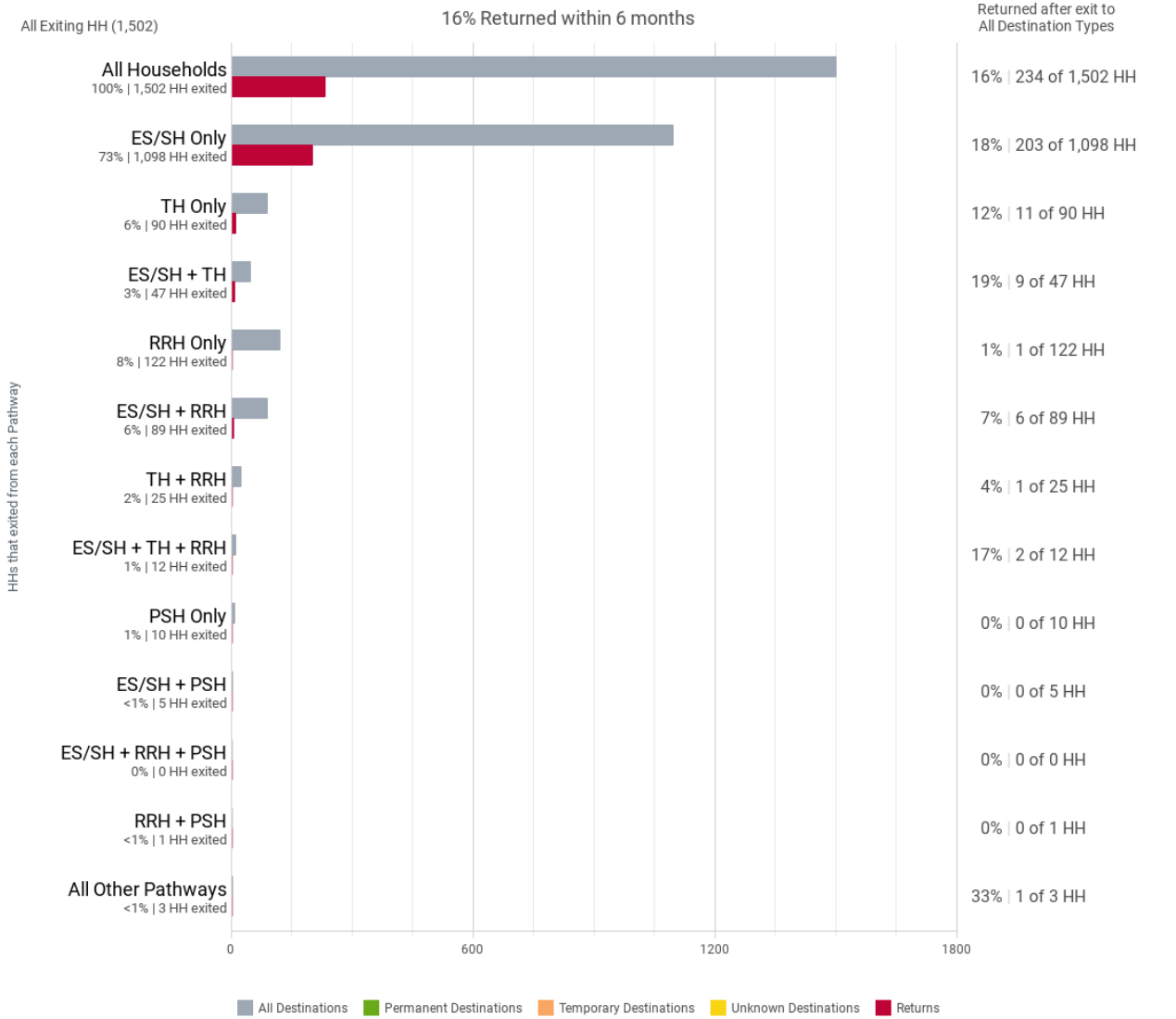
Returns by Pathway

Percent and number of households that returned to the homeless system within six months after exiting from each pathway, and the percent and number of households in each pathway group that returned. Results are shown for the exit cohort selected in the dropdown.

HH that Exited in the first 6 mo of the Current Report Period

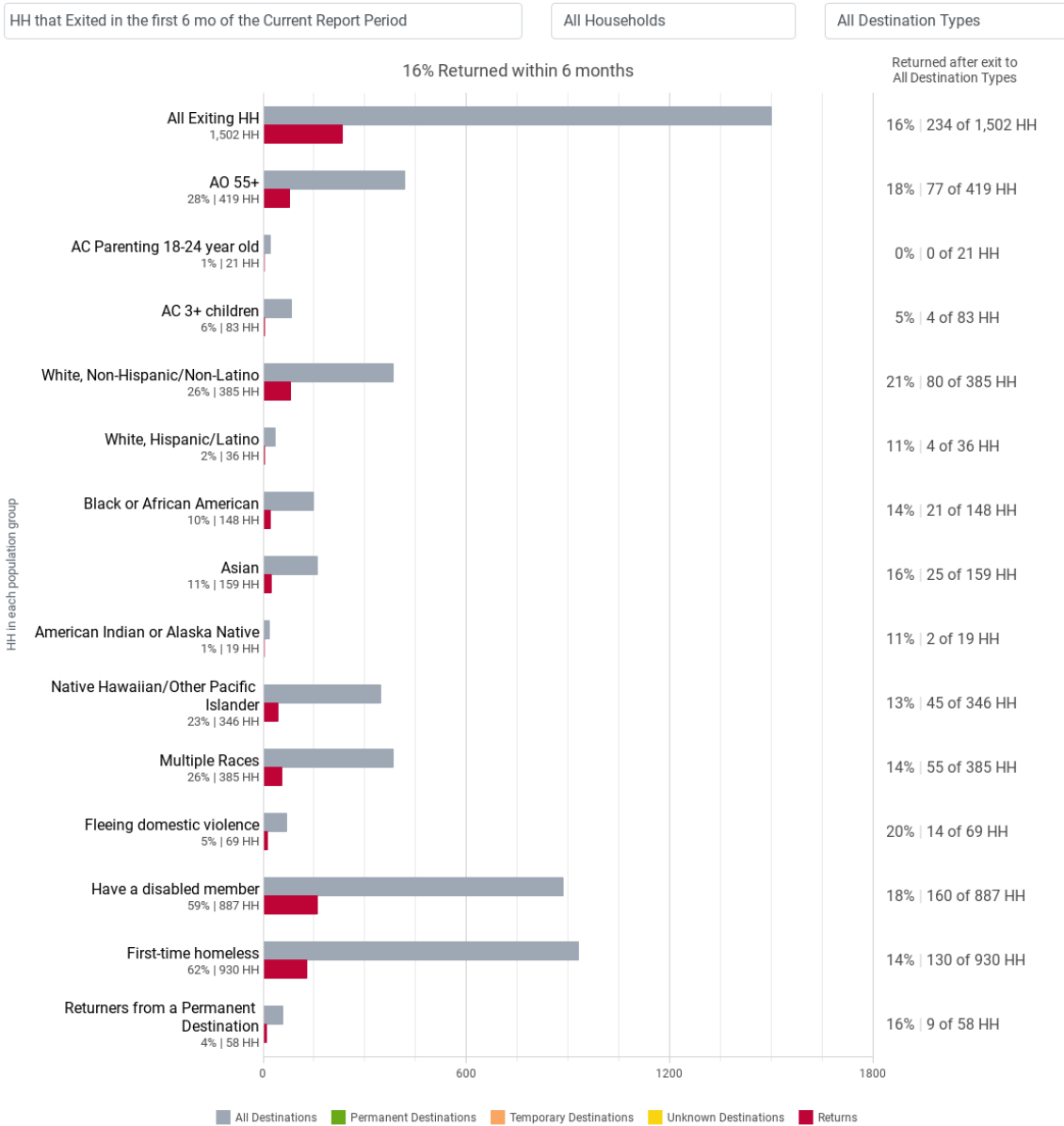
All Households

All Destination Types



Returns by Population Group

Percent and number of households in each population group that exited the homeless system, and percent and number of exiting households who returned within six months. Results are shown for the exit cohort selected in the dropdown.



Returns by Destination Type

The percent of households that returned within six months of exiting the homeless system to permanent, temporary, or unknown destinations. Results are shown for the exit cohort selected in the dropdown.

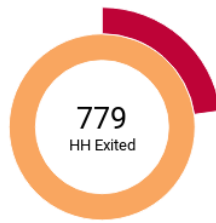
HH that Exited in the first 6 mo of the Current Report Period

All Households

All Population Groups



6%
Returned after Exits to
Permanent Destinations
28 of 503 HH



23%
Returned after Exits to
Temporary Destinations
178 of 779 HH



13%
Returned after Exits to
Unknown Destinations
28 of 220 HH

■ Permanent Destinations ■ Temporary Destinations ■ Unknown Destinations ■ Returns


Demographics Overview: Sheltered Homelessness


Demographic characteristics of households and people served in the homeless system including those only served in PSH during the report period.

All Households

Served in shelters & transitional housing

 **3,212**
Households (HH)

 **3,620**
Heads of Household (HoH) and Adults

 **4,689**
People

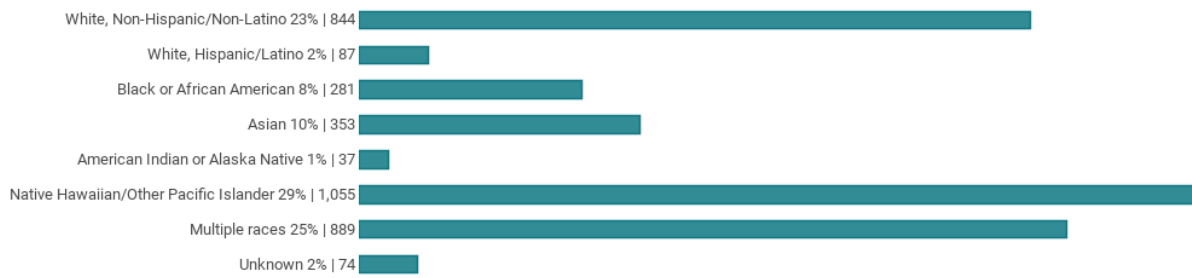
Gender of HoH and Adults: 3,620 People



Age of All Persons in Household: 4,689 People



Race and Ethnicity of HoH and Adults: 3,620 People



Household Composition: 3,212 HH

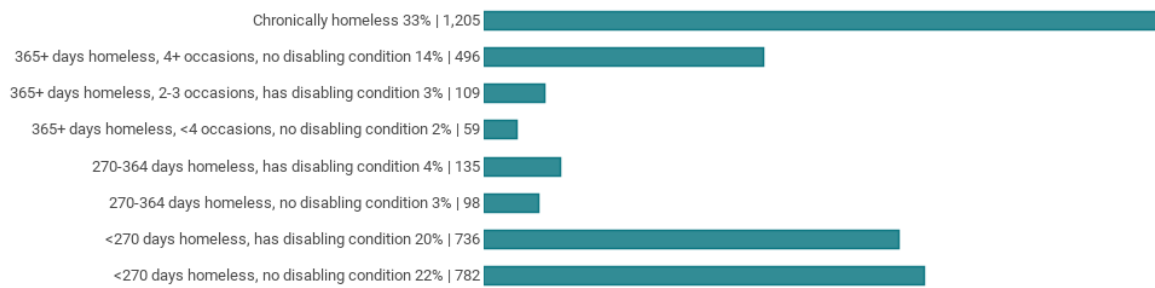


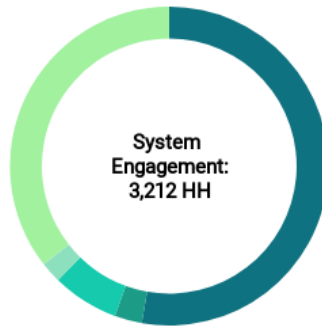


- 16% | 564 Veterans
- 84% | 3,027 Non-veterans
- 1% | 21 Unknown



- 78% | 2,821 Not a DV survivor
- 5% | 171 DV survivor and currently fleeing
- 14% | 491 DV survivor and not currently fleeing or unknown fleeing status
- 4% | 137 DV status unknown

Chronic Homelessness and Disabling Condition of HoH and Adults: 3,620 People



- 53% | 1,695 First time homeless in the system
- 3% | 89 Returning from a permanent destination
- 7% | 217 Re-engaging from a temporary destination
- 2% | 69 Re-engaging from an unknown destination
- 36% | 1,142 Continuously homeless



- 69% | 2,221 Served in city
- 31% | 991 Served in suburb
- 0% | 0 Served in rural
- 0% | 0 Served in unknown

Prior Living Situation for Households: 3,212 HH

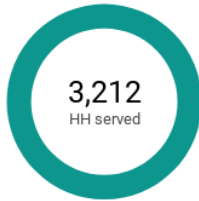


Demographics Comparison

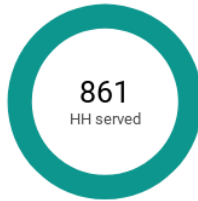
Comparison of demographic characteristics of households, heads of households, and adults served in Shelters & Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing.

All Households

Households Served by Project Type



Emergency Shelter/Safe Haven & Transitional Housing

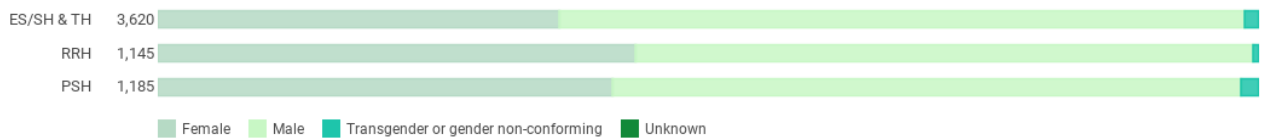


Rapid Re-Housing

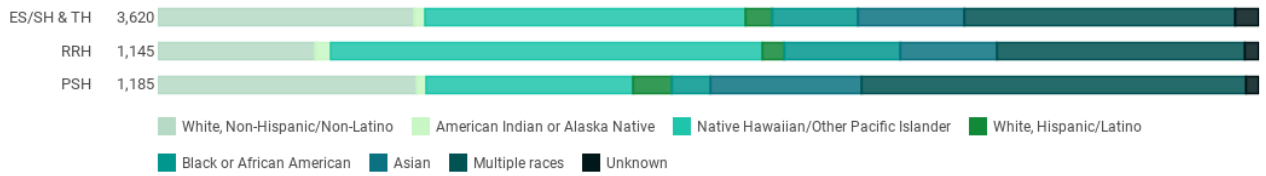


Permanent Supportive Housing

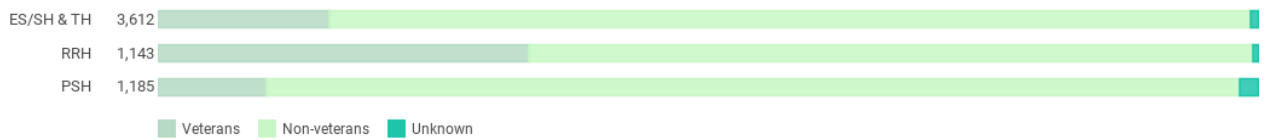
Gender of HoH and Adults



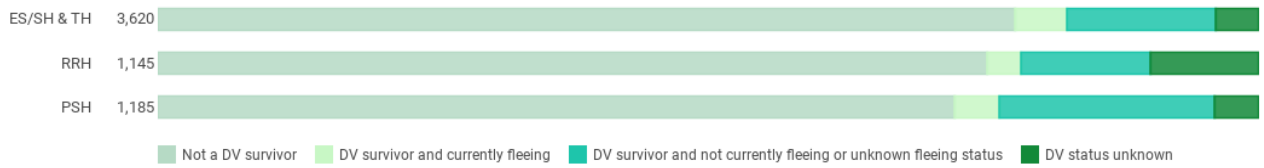
Race and Ethnicity of HoH and Adults



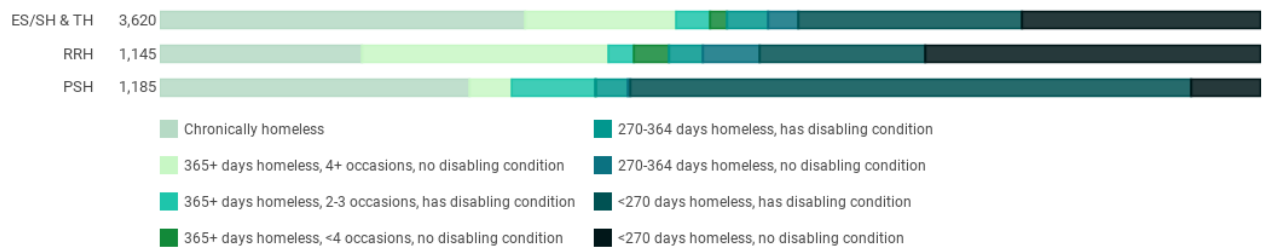
Veteran Status of Adults



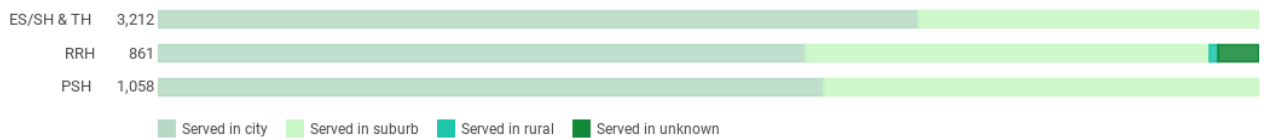
Domestic Violence Status of HoH and Adults



Chronic Homelessness and Disabling Condition of HoH and Adults



Geography Where Household Was Served



Prior Living Situation for Households

