

# FY2020 - Performance Measurement Module (Sys PM)

## Summary Report for HI-501 - Honolulu City and County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.  
**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	4100	4122	140	148	8	79	87	8
1.2 Persons in ES, SH, and TH	5365	5035	202	209	7	116	122	6

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	5006	5001	592	753	161	277	373	96
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	6202	5834	629	765	136	350	431	81

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	77	6	8%	4	5%	6	8%	16	21%
Exit was from ES	882	62	7%	49	6%	79	9%	190	22%
Exit was from TH	788	43	5%	44	6%	43	5%	130	16%
Exit was from SH	31	4	13%	1	3%	4	13%	9	29%
Exit was from PH	1564	20	1%	40	3%	32	2%	92	6%
TOTAL Returns to Homelessness	3342	135	4%	138	4%	164	5%	437	13%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	4417	4448	31
Emergency Shelter Total	1114	1297	183
Safe Haven Total	0	45	45
Transitional Housing Total	900	760	-140
Total Sheltered Count	2014	2102	88
Unsheltered Count	2403	2346	-57

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	5365	5035	-330
Emergency Shelter Total	4004	4031	27
Safe Haven Total	109	114	5
Transitional Housing Total	1666	1253	-413

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	447	418	-29
Number of adults with increased earned income	8	6	-2
Percentage of adults who increased earned income	2%	1%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	447	418	-29
Number of adults with increased non-employment cash income	64	81	17
Percentage of adults who increased non-employment cash income	14%	19%	5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	447	418	-29
Number of adults with increased total income	69	84	15
Percentage of adults who increased total income	15%	20%	5%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	823	530	-293
Number of adults who exited with increased earned income	119	108	-11
Percentage of adults who increased earned income	14%	20%	6%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	823	530	-293
Number of adults who exited with increased non-employment cash income	181	82	-99
Percentage of adults who increased non-employment cash income	22%	15%	-7%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	823	530	-293
Number of adults who exited with increased total income	259	169	-90
Percentage of adults who increased total income	31%	32%	1%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3943	3539	-404
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1246	1278	32
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2697	2261	-436

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5257	4828	-429
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1876	2059	183
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3381	2769	-612

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	270	300	30
Of persons above, those who exited to temporary & some institutional destinations	99	90	-9
Of the persons above, those who exited to permanent housing destinations	115	126	11
% Successful exits	79%	72%	-7%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3888	3084	-804
Of the persons above, those who exited to permanent housing destinations	2270	1649	-621
% Successful exits	58%	53%	-5%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	999	827	-172
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	949	784	-165
% Successful exits/retention	95%	95%	0%

## **FY2020 - SysPM Data Quality**

### **HI-501 - Honolulu City and County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	1237	1245	1209	1543	1844	1383	1009	825	1684	1880	2520	1887	875	1177	832	895				
2. Number of HMIS Beds	1237	1245	1189	1513	1820	1359	985	803	1004	1245	1769	1887	875	1172	791	895				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	98.35	98.06	98.70	98.26	97.62	97.33	59.62	66.22	70.20	100.00	100.00	99.58	95.07	100.00				
4. Unduplicated Persons Served (HMIS)	2839	3833	4225	5452	2684	2373	1838	1358	1243	1353	1410	1588	1837	3098	2584	2162	5112	3617	1099	3976
5. Total Leavers (HMIS)	1792	2777	2351	4382	1296	1397	1088	708	127	255	318	248	760	1682	1659	1390	3843	2662	763	2847
6. Destination of Don't Know, Refused, or Missing (HMIS)	513	585	385	383	124	121	123	32	10	22	26	5	84	93	173	33	479	2044	10	140
7. Destination Error Rate (%)	28.63	21.07	16.38	8.74	9.57	8.66	11.31	4.52	7.87	8.63	8.18	2.02	11.05	5.53	10.43	2.37	12.46	76.78	1.31	4.92